



NRECA Supervisor and Manager Development Program

Oct. 10, 2019

RedRossa Grille

Highland/Hills Ballroom

Pierre, S.D.

Logistical Information

Room Reservations:

Contact the Clubhouse Hotel & Suites at 605-494-2582 and ask for the SD Rural Electric room block. Room rate is \$115 plus tax for a Queen or \$120 plus tax for a King. Cut-off date is Sept. 8.

The meeting will begin at 8:30 a.m., with registration at 8 a.m., and conclude by 4:30 p.m.

Meeting Registration:

Register online at sdrea.coop, click on News and Events and Event Registration by Oct 4.

Who Should Attend:

Personnel that have supervisory duties. This course will earn one credit towards the NRECA Supervisory and Manager Development Program.

This course is part of the SDREA Education Package A. If you did not purchase Package A, then the fee is \$650 plus tax per participant.

Thursday, Oct. 10, 2019

Event Title:

NRECA Course 718.1 - Personal Communication Styles: Who You Are and How You Impact Others

Overview:

Seventy-five percent of people use time differently, make decisions differently, display emotions differently and prefer to relate to others in ways that are different from you. These differences in personal style complicate your role as a supervisor as you lead your team toward your co-op's goals. Bringing together everyone's personalities and preferences to form a cohesive, productive team takes work, but the payoff can be huge. This course gives supervisors and managers tips, tools and understanding regarding how to bring out the best in each employee.

Learning Objectives:

- Discover how personal communication styles affect management style, including decision making and problem solving.
- Identify others' personal communication styles using behavioral cues.
- Recognize strengths and challenges when directing and delegating.
- Discover how personal communications styles influence how people are motivated.
- Provide resources, environments and opportunities that support long-term professional growth.
- Influence and communicate effectively by adapting to the personal communication style needs and preferences of others.

Speaker Information:

Alice Dendinger, Human Resource Strategist, Alice Dendinger Alliance Group
Alice Dendinger, SPHR, has more than 25 years of experience in the field of Human Resource Management and Organizational Development. She is a widely recognized speaker, facilitator and consultant. She assists leaders, managers, supervisors and direct reports at every level work better together to build a profitable business. Working with organizations to transform organizational culture and build cohesive teams is also her areas of expertise.