



# Leadership and Safety Summit

**Date, Time and Location:** April 18-19, 2018 • Theatre I, Ramkota Hotel • Pierre, S.D. The meeting will begin at 8:30 a.m. on April 18, with registration at 8 a.m., and conclude at noon on April 19.

**Registration:** Form enclosed. Please fax back to Mary at SDREA at 605-224-4430 by April 13 or register online at [sdrea.coop](http://sdrea.coop) under News and Events.

**Room Reservations:** Contact the Ramkota Hotel directly by calling 605-224-6877 and asking for the SDREA Leadership room block. Room rate is \$82 plus tax. Cut-off date is March 18.

## Wednesday, April 18 – 8:30 a.m. to 5 p.m.

**Title:** Everyone Communicates; Few Connect: Tools for Bridging the Gap

**Instructor:** Bryan Singletary. For the last 35 years, Bryan has worked in the electric utility industry all the while striving to convert the technical process of providing high quality electrical service into terms the customer can understand. He began his career with Florida Power Corporation, rising rapidly to the position of vice president before he was 30 years old. For the last 22 years, he has owned and operated Practical Energies – a utility consulting firm specializing in assisting their client companies in meeting the needs of their consumers.

**Overview:** Clear, consistent communication is the foundation of teams working well together to get the job done in support of the co-op's mission. According to a survey by the communication consulting and training group Interact, the majority (69 percent) of supervisors are often uncomfortable communicating with employees. Understanding what makes people tick and adjusting your personal style improves communication and avoids a lot of headaches and heartburn. Take this opportunity to assess your communication strengths and weaknesses, recognize your assumptions and practice techniques for improving communication skills in both business and personal communications.

### Key Topics:

- The role of the supervisor as a communication pipeline
- "Above the surface" versus "below the surface" components of communication
- Impact of body language, tone of voice and word choice on your message
- Active listening skills
- Personality styles
- Learning styles
- Impact of personal filters, assumptions and values on your interpretation of what others are saying

## Thursday, April 19 – 8 a.m.

**Title:** Leadership Training

**Instructor:** Capt. John Broers, District Four Commander, South Dakota Highway Patrol

**Overview:** Being in a command position, Capt. Broers has taken a unique look at leadership and examined various characteristics that are desired in a leader. Through self-examination, he has developed this leadership training to assist others to become better leaders and team members that share a common focus and direction. Capt. Broers presents leadership skills in a way that helps people to examine themselves as a leader and also as part of the team.

## Thursday, April 19 – 10 a.m.

**Title:** Protester Awareness and Safety Training

**Instructor:** Capt. Jason Husby, District Two Commander for the South Dakota Highway Patrol

**Overview:** Capt. Husby has put together a presentation on Protester Awareness and Safety Training after the 2017 protests in Cannonball, N.D. The Highway Patrol would like to share some of the lessons learned from last year in hope that similar issues can be reduced or prevented in South Dakota in the future. Capt. Husby will talk about signs to look for and ways to protect the general public and also our co-op employees if protesters do gather in South Dakota.



This course is part of SDREA Education Package A and B.  
If you did not purchase Package A or B, then the fee  
is \$450 plus tax per participant.